



Temporary Service adjustments for DHL Express Time Definite International services arising from the COVID-19 pandemic situation as of **20/03/2020**

This information is a high level guide to the main service adjustments for Time Definite International services in the DHL Express Network. As the situation is dynamic, the information is subject to change without notice.

Please note that if an origin or destination is not listed below, this means there is **no adjustment** and our network is **operating as normal**. Updates will be provided in due course.

ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
ORIGINS: WORLDWIDE		
Worldwide	Algeria	2
	Argentina	1
	Belize	1
	Bolivia	1
	Brazil	1
	Chile	1
	China - Beijing, Tianjin, East, South and Southwest China areas - Fujian, Shandong - Inland, Northern areas, Haikou, Nanning and Zhanjiang - Wuhan <i>See footnote after table for corresponding DHL service area codes</i>	1 2 3 Temporary service suspension
	Ecuador	1
	Egypt	2
	France - Lyon - Mulhouse, Strasbourg	1 Temporary service suspension
	Guam	3
	Honduras - Tegucigalpa	3
	Jordan	2
	Kazakhstan	2
	Lebanon	1
	Libya	Temporary service suspension
	Macau	1
	Mauritania	1
	Mongolia	7
	Morocco	1
	Paraguay	1
	Peru	2
	Philippines	2
	St. Maarten	1

	Taiwan	1
	Uruguay	1
	Venezuela	2
	Vietnam	1
ORIGIN: Asia Pacific (excluding China Region)		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Asia Pacific excluding China	Australia	4
	Brunei	2
	Indonesia	2
	Japan - Fukuoka, Kansai, Nagoya, Chubu Nagoya, Osaka	2
	Malaysia	2
	Maldives	2
	New Zealand	4
	Papua New Guinea	2
	Singapore	2
	South Korea	1
	Sri Lanka	2
	Southern Africa (Angola, Botswana, Lesotho, Malawi, Mozambique, Namibia, Swaziland, South Africa, Zambia, Zimbabwe)	1
	Timor Leste	2
Australia	Hong Kong (from Sydney, Melbourne, Canberra)	1
	Japan - Narita, Tokyo, Yokohama	2
Bangladesh	Americas Region	1
	Japan - Narita, Tokyo, Yokohama	2
Brunei	Americas Region	1
Cambodia	Americas Region	1
	Japan - Narita, Tokyo, Yokohama	2
Fiji	Americas Region	1
	Japan - Narita, Tokyo, Yokohama	2
Hong Kong	Americas and Europe Regions	1
	Japan - Narita, Tokyo, Yokohama	2
	Thailand	1
India	Japan - Narita, Tokyo, Yokohama	2
Indonesia	Americas Region	1
Japan	Europe Region	1
	Japan - Narita, Tokyo, Yokohama	2
	Thailand	1
Laos	Americas Region	1
	Japan	

	- Narita, Tokyo, Yokohama	2
Macau	Americas and Europe Regions Japan - Narita, Tokyo, Yokohama Thailand	1 2 1
Malaysia	Americas Region Japan - Narita, Tokyo, Yokohama	1 2
Myanmar	Americas Region Japan - Narita, Tokyo, Yokohama	1 2
Nepal	Americas Region Japan - Narita, Tokyo, Yokohama Thailand	1 2 1
Pakistan	Japan - Narita, Tokyo, Yokohama Thailand	2 1
Papua New Guinea	Americas Region	1
Philippines	Americas and Europe Regions Japan - Narita, Tokyo, Yokohama Thailand	1 2 1
Singapore	Americas Region	1
South Korea	Europe Region Thailand	1 1
Taiwan	Europe Region Japan - Narita, Tokyo, Yokohama Thailand	1 2 1
Thailand	Americas Region Japan - Narita, Tokyo, Yokohama	1 2
Vietnam	Americas and Europe Regions Japan - Narita, Tokyo, Yokohama Thailand	1 2 1
ORIGIN: Americas Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Americas	Brunei	2
	Indonesia	2
	Japan	2
	Malaysia	2
	Maldives	2
	Papua New Guinea	2
	Sri Lanka	2
	Thailand	1
	Timor Leste	2
US West Coast & Pacific Islands	Cambodia	1
	Hong Kong	1

	Philippines	1
	Singapore	1
	Vietnam	1
Argentina	Worldwide	1
Belize	Worldwide	1
Bolivia	Worldwide	1
Brazil	Worldwide	1
Chile	Worldwide	1
Ecuador	Worldwide	2
Paraguay	Worldwide	1
Peru	Worldwide	2
Uruguay	Worldwide	1
Venezuela	Worldwide	2
ORIGIN: China Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
China (except Wuhan)	Worldwide (except Southern Africa, Australia & New Zealand)	1-2
	Australia	4
	New Zealand	4
	Southern Africa (Angola, Botswana, Lesotho, Malawi, Mozambique, Namibia, Swaziland, South Africa, Zambia, Zimbabwe)	3
China (Wuhan)	Worldwide	Temporary service suspension
Mongolia	Worldwide	7
ORIGIN: Europe Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Europe	Japan - Fukuoka, Kansai, Nagoya, Chubu Nagoya, Osaka	2
Cyprus	Worldwide	1
France - Lyon - Mulhouse, Strasbourg	Worldwide Worldwide	1 Temporary service suspension
Kazakhstan	Worldwide	2
Malta	Worldwide	1
ORIGIN: Middle East and North Africa Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Middle East and North Africa	Japan	2
	Singapore	2
	South Korea	1
	Southern Africa (Angola, Botswana, Lesotho, Malawi, Mozambique, Namibia, Swaziland, South Africa, Zambia, Zimbabwe)	1
	Thailand	1

Algeria	Worldwide	2
Egypt	Worldwide	2
Jordan	Worldwide	2
Lebanon	Europe, Africa, USA, Canada, Jordan	1
Libya	Worldwide	Temporary service suspension
Mauritania	Worldwide	1
Morocco	Worldwide	1
ORIGIN: Sub Saharan Africa Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Sub Saharan Africa	Singapore	2
	South Korea	1
Southern Africa (Angola, Botswana, Lesotho, Malawi, Mozambique, Namibia, Swaziland, South Africa, Zambia, Zimbabwe)	Afghanistan, Bahrain, Kuwait, Saudi Arabia	1

NOTE

Due to the dynamic nature of the COVID-19 pandemic situation, additional localized service adjustments may be in place in some countries.

CHINA AND CORRESPONDING DHL SERVICE AREA CODES

- **Beijing, Tianjin, East, South and Southwest China areas**
DHL service area codes PEK, TSN, PVG, SHA, HGH, SZV, SZX, SWA, DGM, ZUH, CAN, CTU
- **Fujian, Shandong**
DHL service area codes XMN, FOC, TAO
- **Inland, Northern areas, Haikou, Nanning and Zhanjiang**
DHL service area codes BJS, DLC, HAK, XIY